

# Special Event Parking & Transportation Options

Effective 8/1/2022

POCAM provides complimentary consultation to develop customized parking plans for campus events with an array of strategies and price points available. Services include:

- Special Event Parking
- Deck Validation for Visitors
- Driving Directions and Maps
- Parking Attendant Staff
- Shuttle Bus Rental
- Temporary Directional Signage
- VIP Reserved Meters

If you have scheduling flexibility, we encourage you to plan activities and events during times when demand for parking is relatively low – late afternoons, evenings, weekends, and breaks when classes are not in session. To avoid congestion and frustration, please try to limit travel during peak transit periods – class changes, commuter arrivals/departures, and during large campus events.

For optimal service, please submit parking requests immediately after room reservations are confirmed. Requests received less than *two weeks* prior to the requested date of service will be processed on a space available basis. Requests submitted less than two business days in advance may be subject to an additional \$10 service charge.

# Special Event Parking & Transportation Weblinks

Special Event Homepage: <u>go.uncg.edu/parkingevents</u> Special Event Request Form: <u>go.uncg.edu/pocameventform</u>

### Parking Deck Options

Visitor parking may be requested on a space available basis in one of three parking decks:

- Oakland Avenue Parking Deck (711 Kenilworth Street, 900 Oakland Avenue)
  Located on the south side of campus and visible from Spring Garden Street, Oakland Deck is accessible from Kenilworth Street or Oakland Avenue. Oakland Deck is the single largest parking facility on campus and the recommended deck for events occurring in the Alumni House, Bryan, Coleman, Curry, Elliott University Center (EUC), MHRA, School of Education, and Nursing & Instructional Buildings.
- McIver Street Parking Deck (136 McIver Street, 200 McIver Street)
  Located on the north side of campus and accessible from McIver Street via W. Market Street,
  McIver Deck is recommended for guests visiting the Brown, Carmichael, Eberhart, Moore Nursing,
  Music, Petty, Taylor Theatre, Stone, and Sullivan Buildings, as well as most residence halls.
- Walker Avenue Parking Deck (514 Stirling Street, 1361 Walker Avenue, 1362 Theta Street)
  Located across from the Elliott University Center (EUC), Walker Deck is the heaviest trafficked deck on campus. Availability is extremely limited during peak hours.

# Deck Validation/Exit Options

- Bar-Code Exit Passes may be purchased by departments to validate parking for guests. Passes are issued for individual decks (McIver, Oakland, or Walker) and are only valid in the specified deck; passes are not redeemable at multiple deck locations. General use pass requests are limited to 50 passes per department, per batch.
- Exit Gates may be programmed to raise automatically, one vehicle at a time, to minimize wait times and to expedite smooth traffic flow for large groups: minimum 50 vehicles.
- Exit Express lanes and gates are for individual visitors utilizing the 24/7 self-service pay-on-foot stations located inside each deck. Express exit validated tickets must be used within 15 minutes of payment or the system will resume charging. Up to 30 minutes grace period per entry, then \$2 the first hour, \$1 each additional hour, \$10 maximum per day, per entry.

Pricing is based on parking demand during peak and off-peak hours:

#### Peak Demand

\$5 per pass/vehicle in Walker Deck; a 50% discount from the standard daily rate.

\$3 per pass/vehicle in McIver or Oakland Decks; a 70% discount from the standard daily rate.

#### Off-Peak Demand

Off-Peak Rate Availability Subject to Deck, Date, & Time Restrictions.

25 Vehicle Minimum for Restricted Rate Exit Passes, 50 Vehicle Minimum for Exit Gates

\$3 per pass/vehicle in Walker Deck; up to a maximum of 4 hours if utilizing exit gates.

\$1 per pass/vehicle in McIver or Oakland Decks; up to a maximum of 8 hours if utilizing exit gates.

### VIP Reserved Parking Meters

When convenient access is needed for VIP guests, or event loading/unloading, individual parking meters may be reserved in some campus locations:

Location		Number of Reservable Meters
		20
#12	Mossman	8
#31	College Avenue	13
#33	West Drive	10
Other locations may be considered on a case-by-case basis.		

The current cost for short term reserved parking is \$9 per space per day. To properly process your request, we ask that all reserves are requested at least two business days (48 hours) in advance. Requests submitted less than two business days in advance may be subject to an additional \$10 service charge.

# Surface Parking Lot Options

Permits are required to park on campus midnight Sunday through 5pm Friday. Temporary permits may be used to park in A/C/E permit lots on a space available basis; however, these permits are not valid to park in metered spaces or in parking decks.

- A/B/C/VB scratch-off permit, valid one day only ......\$5 each
- Monthly temporary permit.......\$35 each

### **Evenings**

Parking is complimentary (no permit required) in Lot 7 at the corner of Oakland Avenue and Tate Street (behind the Graham Building) after 5pm, Monday-Friday. However, meters, reserves, and no parking zones are enforced 24/7.

#### Weekends

Parking is complimentary (no permit required) in all designated B/C/VB lots on weekends from 5pm Friday – 12am Monday. Meters, reserves, and no parking zones are enforced 24/7.

# Signage

Temporary directional signage may be rented for special events, \$10 per sign per day. Fee includes sign preparation, placement, and removal. Signage is the A-Frame, "sandwich-board" style.

# Traffic Control Officer Staffing & Assistance

Parking enforcement officers and parking attendants may be scheduled to direct traffic for large events. Billable cost is \$25 per labor hour, per staff member, with a 2-hour minimum. Alternatively, training for volunteers and greeters may be arranged at no cost. Orange parking vests and two-way radios may also be requested for use during campus events.

Certain events that require the closure or diversion of traffic of primary campus thoroughfares (i.e., Spring Garden Street, W. Gate City Blvd, etc.), or are expected to draw large off-campus crowds, must be coordinated with the Community Relations Division of UNCG Police (police.uncg.edu, 336-334-5963).

### Shuttle Bus Rental (In-State Rentals Only, Subject to Availability)

*Spartan Chariot* buses may be rented for campus sponsored activities and events. Buses seat 25 to 30 passengers with standing room for 10 additional passengers.

Billable cost is \$80-\$100 per service hour with a 3-hour minimum per trip, including pre-trip and post-trip inspections and reporting. Service hours begin the moment the shuttle is no longer available for mainline, on-campus operations to the moment it returns to campus and is placed back into service for mainline operations. (Example: Your group is to be picked up on Stirling St. at 8am 8/2 for a trip to Wilmington, NC. Your group returns to campus at 6pm on 8/3 and the unloading of group belongings from the bus concludes at 6:30pm. Billable service hours would be 35.5 hours, which includes the 30-minute pre- and post-trip inspections.)

Campus sanctioned student groups must coordinate with the Campus Activities & Programs Office before requesting a shuttle reservation.

# Coordination and Notification

When off campus visitors will be invited to park on campus, please request parking as soon as room reservations are confirmed so we can add your event to our operations schedule and plan accordingly to manage parking demand projections. If we don't know about an event, it is difficult to support the event with the best possible customer service.

When validating deck parking for guests, please notify POCAM when 5 or more visitors are anticipated, and/or when events are scheduled during the first few weeks of a semester. Even when visitors are responsible for their own pay-by-hour parking fees, it is still necessary to notify POCAM. Doing so helps us manage our scarce parking resources more efficiently and effectively, with accommodations for invited guests when a deck reaches capacity and is closed to pay-by-hour traffic. Notifications and requests received less than two weeks prior to the intended date of service will be processed on a space available basis.

### Cancellations & Changes

To cancel or change a request, please email parking@uncg.edu at least two business days (48 hours) prior to the requested service date. If a cancellation notice is not provided in advance, a service charge may apply.

# Questions?

If you have any questions, please contact parking at <u>parking@uncg.edu</u> or 336-334-5681.

# Parking Operations & Campus Access Management (POCAM)

A Department in Campus Enterprises

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